



Serving the Hungry in the Ozarks for 21 Years

2003 Annual Report



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Dear Friends of the Food Bank,

In 2003, Ozarks Food Harvest celebrated our 20th year as the food bank of the Ozarks. In 1983, the food bank distributed 90,000 pounds of food to 22 local agencies. Over the past two decades, Ozarks Food Harvest has expanded the scope of our efforts to become *the food bank of the Ozarks*, touching lives across 40,000 square miles and 37 counties. In 2003, we distributed 4.5 million pounds of food to a network of nearly 300 charities serving the diverse needs of our neighbors from the rural hills of the Ozarks to suburban Springfield. The food bank was also called on to do our part for disaster relief, distributing tons of food to victims of the devastating tornados that ripped through the Ozarks last year.

In addition to being the face of hunger relief to those we serve, we are bound by the generosity of our family of supporters to be efficient stewards of the resources you entrust to us. In 2003, we continued to maintain the highest ethical and fiduciary standards for our organization in the non-profit community, with 97% of all donations used for food distribution and programs. We also realigned our staff for more efficient use of personnel resources focused on warehouse operations, donor relations, and customer service for our agency partners, and within one year of our restructure, reduced total gains and losses of the 4.9 million pounds of donated and commodity food handled to less than 1%!

I couldn't be more proud of all the people who have enabled the Ozarks Food Harvest to expand our resources and help the growing numbers of families and individuals who turn to our network of food pantries, soup kitchens, senior centers, and other programs for a hot, nourishing meal or bag of groceries. From our food bank staff who work tirelessly to improve our services, to food companies that send truckloads of food items, to our many corporate partners, foundations, individual donors and volunteers who work with us to give back to your communities, your commitment is gratifying and inspirational.

By creating systems that encourage our communities as a whole, we can combat the hopelessness of poverty. By working together, we can break the continued cycle of dependency to create independence, without withdrawing the support and hope that is so crucial to our efforts.

Thank you for helping Ozarks Food Harvest become *the food bank of the Ozarks*. Working together, we are hunger's greatest hope!

Bob Brown



Programs

In addition to distributing millions of pounds of food to our network of hunger relief agencies, Ozarks Food Harvest is proud to provide five different programs geared to meet specific needs of Ozarks children, adults, and seniors.

Commodity Supplemental Food Program (CSFP)



This program aids at-risk, low-income senior citizens in rural areas. Ozarks Food Harvest assembles food boxes with items such as juice and cereal, then delivers these boxes to agencies in counties with a high percentage of poverty among the elderly.



A PROGRAM OF AMERICA'S SECOND HARVEST

Made possible by a gift from



Kids' Café is our after-school program designed to provide Ozarks children with hot evening meals when they might otherwise go



hungry. The program is coordinated with facilities where children are already going, such as community centers and Boys & Girls Clubs. The children are not only provided nutritious meals, but are given instruction in meal preparation, serving, and cleanup.

Food For Thought



for healthier young minds.

Children in rural areas often do not have access to a Kids' Café site. In response to this problem, we piloted the Food For Thought program. This program provides children with backpacks filled with easy-open soups, pasta meals, juice boxes, and other nutritional kid-friendly foods. This backpack ensures that these children, who only receive regular meals during the school week, have food on the weekends and holidays.



This unique community garden program teaches low-income participants organic gardening skills. Not only do they learn gardening skills, but also how to prepare and preserve their produce.



Super Pantry

Super Pantry is a series of nutrition and personal development workshops for low-income adults. Each session includes hands-on cooking lessons, nutrition education, and life skills topics.



Service Area and Distribution



Food Distribution (in pounds) by County

Missouri	Greene	854,079	Pulaski	96,273
Distribution	Hickory	40,169	Shannon	68,635
Barry	Howell	172,767	St. Clair	36,366
Barton	Jasper	379,356	Stone	144,725
Benton	Laclede	76,175	Taney	157,509
Camden	Lawrence	180,720	Texas	213,665
Cedar	McDonald	55,193	Vernon	59,807
Christian	Newton	57,948	Webster	179,929
Dade	Oregon	36,571	Wright	133,930
Dallas	Ozark	221,698		
Dent	Phelps	114,642	Arkansas	
Douglas	Polk	122,065	Distribution	
				293,742

List of Pantries and Congregate Feeding Sites by County

Barry

ARC—6th Street
 ARC—Plymouth
 ARC—Spring Street
 Cassville United Methodist
 First Baptist Church—Cassville
 Head Start—Butterfield
 Head Start—Cassville #1
 Head Start—Cassville #2
 Head Start—Monett #1
 Head Start—Monett #2
 Kornerstone Inc.
 Lighthouse Pentecostal Church
 SWMOA—Cassville
 SWMOA—Monett
 SWMOA—Shell Knob
 United Methodist—Shell Knob

Barton

Lamar Good Samaritan

Benton

WCMCA—Benton

Boone

Arkansas Baptist Boys Ranch
 Everton Baptist Church
 Ozark Regional Share & Care

Camden

Camdenton Senior Center
 Cedar Ridge Treatment Center
 Lamb House
 Pathways Behavioral Healthcare
 Show Me Youth Camdenton #1

Carroll

Beth'el Baptist Church
 Eagle Mountain Training Center

Cedar

Crosslines of El Dorado Springs

Christian

ARC—Finley Group Home
 Burrell Center—Milano House
 Head Start—Nixa #1
 Head Start—Nixa #2
 Least of These
 Ozark Full Gospel Church
 Special Forces Family Ministries
 St. Joseph Church of Billings
 SWMOA—Nixa
 SWMOA—Ozark

Dade

Barceda Families
 Head Start—Greenfield
 OACAC—Dade
 SWMOA—Greenfield

Dallas

Head Start—Buffalo

Helping Hands Shop
 Prairie Chapel United Methodist
 SWMOA—Buffalo

Dent

Agape Home
 Salem Crisis Residential Center
 Salem Senior Center
 Shepherd's Nook

Douglas

Heart of the Hills
 SWMOA—Ava

Greene

Agape Church Children's Home
 AIDS Project of the Ozarks
 Alpha House
 ARC—Delaware Group Home
 ARC—Elm Street Group Home
 ARC—Lakeside Group Home
 ARC—Lombard Group Home
 ARC—Newport Group Home
 ARC—Norton Group Home
 ARC—Recreation Program
 ARC—Sagamount Group Home
 ARC—Sherman

Boys & Girls Club—Henderson
 Boys & Girls Club—Musgrave
 Boys & Girls Club—Stalnaker
 Big Brothers Big Sisters
 Boy & Girls Town—Springfield
 Burrell Center—ACSU
 Burrell Center—CSTAR
 Burrell Center—Start Living
 Calvary Temple Assembly of God
 Crosslines of Springfield
 Dayspring Christian Fellowship
 Developmental Center of the Ozarks

Faith Family Church
 Family Violence Center
 Forest Avenue Assembly of God
 Good Samaritan Transitions
 Grace Child Care Corner
 Harbor House—Salvation Army
 Head Start—Ash Grove
 Head Start—Broadway
 Head Start—Douglas
 Head Start—Fair Grove
 Head Start—Grant
 Head Start—Republic
 Head Start—Ritter
 Head Start—Stewart Center
 Head Start—West Chestnut
 Kids' Café—Henderson
 Kids' Café—Musgrave

Kids' Café—Springfield Community Center

Kids' Café—Stalnaker
 Kitchen Franciscan Villa
 Kitchen Missouri Hotel
 Kitchen Pantry
 Lakes Country Rehabilitation
 Nova Center
 OACAC Youth Services
 Parenting Life Skills Center
 Pregnancy Care Center
 Red Cross of the Ozarks
 Regional Girls Shelter

Salvation Army Family Shelter—Springfield
 Salvation Army Pantry—Springfield
 Sigma House
 Southwest Missouri Indian Center
 Springfield Association for the Blind
 Springfield Community Center
 St. Agnes Food Pantry
 St. Luke United Methodist Church
 SWMOA—Division on Aging
 SWMOA—Northview
 SWMOA—Southside
 SWMOA—Strafford
 Victory Mission—Family Ministry
 Victory Mission—Food Service
 Victory Mission—Victory House
 Villages in Progress

Hickory

Hickory County Senior Center
 WCMCA—Hickory

Howell

Agape House of Mountain View
 Christos House
 FEED
 First Baptist Church of West Plains
 Five Loaves and Two Fishes
 Kids' Café—Willow Springs
 MUNCH
 Samaritan Outreach
 Samaritan Outreach Center
 SWMOA—Mountain View
 SWMOA—Willow Springs

Jasper

Boys & Girls Club—Joplin
 Carthage Crisis Center
 Children's Haven of Southwest Missouri
 Community Support Service #2
 Community Support Service #3
 Community Support Service #4
 Community Support Service #5
 Crosslines of Carthage

List of Pantries and Congregate Feeding Sites by County

Jasper (continued)

Crosslines of Joplin
 Independent Living Center
 Joplin River of Life Ministries
 Kids' Café—Comingo
 Kids' Café—Webb City
 Lafayette House
 Ozark Camp Quality
 Salvation Army Family Shelter—
 Joplin
 Salvation Army Pantry—Joplin
 Salvation Army—Joplin Soup
 Kitchen
 Salvation Army—Carthage
 Salvation Army Pantry—Carthage
 Sunshine Homes Inc.
 The House Inc.
 We Care of the Four States

Laclede

Conway Senior Center
 COPE
 Crosslines of Lebanon
 First Assembly of God Lebanon
 Hughes Center
 LINK
 Ray of Hope
 Stoutland Senior Center

Lawrence

ARC—Pierce City House
 Camp Barnabas
 GRIP
 Head Start—Aurora #1
 Head Start—Aurora #2
 Head Start—Mount Vernon #1
 Head Start—Mount Vernon #2
 Miller Christian Service
 Missouri Baptist Children's Home
 OACAC—Lawrence
 St. Susanne Church
 SWMOA—Aurora
 SWMOA—Mount Vernon
 Zion Abundant Life

McDonald

Crosslines of McDonald County
 Economic Security Corporation—
 McDonald County

Newton

The Help Center

Oregon

Hands of Hope

Ozark

Lutie Elementary School
 Mark Twain Elementary School
 Ozark County Food Pantry
 SWMOA—Gainesville

Thornfield Elementary School

Phelps

Boys & Girls Town—St. James
 Phelps County Family Crisis
 St. James Caring Center

Polk

ARC—Silo Ridge
 ARC—Timber Creek
 Bolivar Ministerial Alliance
 Good Samaritan Boys Ranch
 Head Start—Bolivar #1
 Head Start—Bolivar #2
 Head Start—Bolivar #3
 House of Hope
 Marion C. Early School
 Panther P.A.W.S.
 SWMOA—Polk Co. Senior Center

Pulaski

Alms Assembly of God—Dixon
 Crocker Senior Center
 Dixon Senior Center
 Genesis
 Good Samaritan Resource Center
 Pulaski County Group Home
 Warren Senior Center
 Waynesville/St. Roberts Senior
 Center

Shannon

Three Rivers Sheltered Workshop
 TRS—Shannon County Food Pantry

St. Clair

St. Clair County Food Bank
 WCMCA—St. Clair

Stone

Christian Associates Tablerock
 Lake
 Head Start—Lampe
 Head Start—Reeds Spring
 Kimberling City Church of Christ
 North Stone County Food Pantry
 Our Lady of the Cove
 SWMOA—Crane
 SWMOA—Kimberling City
 Teen Challenge of the Ozarks

Taney

Boys & Girls Club Branson
 Daycare
 Boys & Girls Club Forsyth
 Daycare
 Boys & Girls Club—Branson
 Boys & Girls Club—Forsyth
 Christian Action Ministries
 Kids' Café—Branson
 Kids' Café—Forsyth
 Kids' Café—Tree House Daycare

My Neighbor's Pantry
 New Life Restoration Center
 St. James General Baptist
 SWMOA—Branson
 SWMOA—Forsyth
 Tree House Daycare

Texas

Kids' Café—Cabool
 SWMOA—Cabool
 SWMOA—Houston
 SWMOA—Licking
 SWMOA—Summersville
 Texas County Food Pantry
 United Community Help Center
 Young Disciples Daycare

Vernon

Nevada Community Outreach

Webster

ARC—Oaklawn Group Home
 Beth'el Church Inc.
 Community Thrift Store
 Family Worship
 Head Start—Fordland
 Head Start—Marshfield #1
 Head Start—Marshfield #2
 Head Start—Seymour
 Hubble Elementary
 Kids' Café—Seymour
 Marshfield Activity Center
 SWMOA—Marshfield
 SWMOA—Rogersville
 SWMOA—Seymour
 Webster County Pantry Inc

Wright

Calvary Temple Love Center
 Kids' Café—Mountain Grove
 Mansfield Ministerial Alliance
 Ozark Action—Hartville
 Ozark Action—Mountain Grove
 SWMOA—Mountain Grove
 Wright County Children's Home

Pantry—A walk-in site where clients can get food to prepare at home.

Congregate Site— A site where food is already prepared for clients to come in and eat.

Financial Summary

Income

Cash	793,973
Food Contributions *	6,453,717

Total Income 7,247,690

Expenses

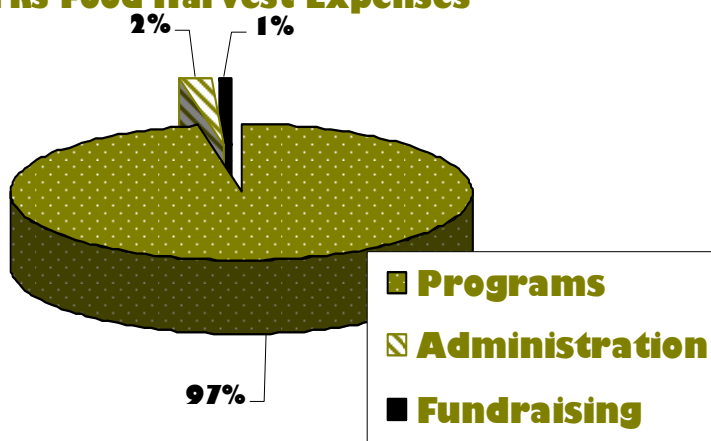
Food Distribution and Programs	7,049,008
General and Administrative	149,856
Fundraising	67,217

Total Expenses 7,266,081

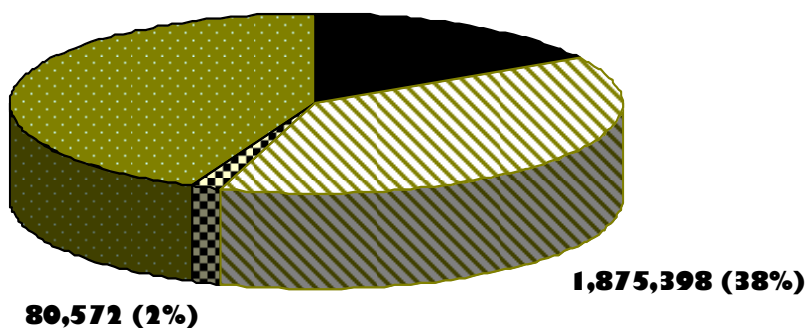
* Value of food determined by America's Second Harvest and the USDA.

Ozarks Food Harvest Expenses

97% of all donations are used for food distribution and programs.



2003 Food Donation Sources (in lbs)



Ozarks Food Harvest is audited annually by Hlavacek, Morris & McIntire, P.C. A complete audit report is on file at Ozarks Food Harvest's office.

Ozarks Food Harvest Staff

Bart Brown

Executive Director

Denise Gibson

Director of Development

Stephanie Wickerham

Director of Operations

Gerry Hilton

Director of Agency Relations

Jodi Perkins

Nutrition Program Coordinator

Jacquie Neill

Agency Relations Assistant/
Garden Coordinator

Linda Smith

Inventory Coordinator

Michelle Johnson

Development Assistant

Cindy Elam

Receptionist

Larry Bolen

Warehouse Manager

Mike Hill

Delivery Specialist

Jim Bradway

Warehouse Assistant

- Underwriting costs for the 2003 Ozarks Food Harvest Annual Report have been generously provided by the Springfield News-Leader

NEWS-LEADER

2003 Accomplishments

- We distributed 4.5 million pounds of food, increasing donated food distribution by 20% over 2002.

- Our agency partners served a record number of individuals and families in 2003. An average of 28,400 individuals received food through our pantries each month, an increase of 13% over 2002. On-site feeding programs served a total of 4.4 millions meals in 2003, representing an increase of 5.5% over 2002 totals.

- Our Kids' Café program served approximately 111,000 meals to children at 12 locations throughout our service area. Over 36 tons of food were distributed last year through this program alone.

- Ozarks Food Gardens, our community garden program, provided 120 citizens with the opportunity to learn to grow and harvest their own fresh produce. Over 1,600 pounds of produce were grown in 2003.

- We distributed more than 6 tons of food and products to victims of last year's devastating tornados.

- The Food for Thought backpack program began in September 2003 with one school that handed out seven backpacks a week. By the end of the year, the program expanded to five schools, filling backpacks with over 1 ton of food for rural children living in poverty.

- The Commodity Supplemental Food Program (CSFP) started in July 2003. By the end of the year, over 500 individuals were receiving monthly food boxes and more than 70,000 pounds of food were distributed to low income seniors.

- Hungerthon, our annual radiothon coordinated with radio station Alice 95.5, raised \$37,000 for the food bank.

2004 Goals

- Solicit increased food donations.

- Launch additional Kids' Café locations.

- Expand Food For Thought to additional rural schools.

- Continue to grow participation in our direct service programs.

- Continue to maintain the highest ethical and fiduciary standards for our organization in the non-profit community.

- Revise and update long term strategic plan.

- Provide agency network with new templates for fundraising, public relations, food, and equipment solicitation.